

## QUALITY POLICY

Dynamic Forwarding International pursues a company policy aimed at expanding quality standards, with the primary objective of satisfying the expectations and needs of customers, who recognize our professionalism.

The company has already had compliance with the ISO 9001:2015 quality standards for years, while it recently achieved GDP certification on the correct practice of distribution of medicines for human use.

Dynamic Forwarding International is competitive on the international shipping market, providing services with high technical-qualitative characteristics, in compliance with safety, economic, social, and environmental criteria.

The pillars on which the company's future will continue to be based are the following:

- **Customer orientation**

The company policy is conceived with the aim of generating value for all interested parties, particularly the customer, which is why the customer's needs must be considered during all phases of daily operational activities.

Having a technological infrastructure, new offices and new warehouses allows us to offer the customer personalized, effective, and reliable solutions, guaranteeing safety and speed.

- **Company management**

Dynamic Forwarding International undertakes to carry out its activity in compliance with the relevant legislation, the laws and regulations in force relating to the sector, as well as the principles of diligence and correctness.

The complexity of the sector in which the services offered by Dynamic are located requires business management structured on procedures and the analysis of potential risks.

The identification, evaluation and monitoring of potentially risky situations allow us to prevent and avoid deviations between the pre-established results and those obtained.

- **Relationship with suppliers and collaborators**

To provide a quality service it is essential to favour suppliers and collaborators of an adequate level and who act with a view to continuous improvement; it is the responsibility of all employees to select suppliers and establish clear, long-lasting, and profitable relationships with them.

- **Social and environmental sphere**

The people who work at Dynamic represent the company's human capital, understood as the set of their professional knowledge and skills that they make available to the company to increase its development.

For this reason, one of the company pillars is compliance with current legislation on professional safety, which is divided into both the prevention of damage and deterioration of health, and the continuous improvement of the management of health and safety at work.

The adoption of an internal code of ethics allows the protection of employees in the workplace and helps to promote correct and transparent behaviour.

Con socio Unico Società a direzione e controllo da parte di Fox Logistics SA  
SEDE : Via Petrarca 35 A – 22070 Rovello Porro (CO) Italia  
Tel. +39 02 6630 0640 – Fax. +39 02 6630 0642 [www.dynamicinternational.it](http://www.dynamicinternational.it)  
C.F. e P.iva **079 3508 0155** –R.E.A. **CO 417140**  
Capitale Sociale euro 415.600.00 i.v.  
Iscrizione Albo Trasportatori nr. **CO / 1457860 / B** - Iscrizione Albo Spedizionieri nr. **1332 del 13.10.1987**

The company promotes volunteer programs that encourage employees to participate in solidarity actions.

Attention to the environment is also one of the company pillars, which is why Dynamic is committed to correct waste management, encouraging its reduction, reuse, and recycling.

- **Continuous improvement**

Continuous quality improvement is a priority to meet customer needs.

Every year the management reviews the policy, objectives and targets and defines new improvement objectives, the level of achievement of which will be disseminated to the staff.

Periodically, during the data analysis phase, initiatives are agreed upon to pursue continuous improvement, in which all company staff are invited to actively participate.

The dissemination of the quality policy, as well as the principles and objectives, occurs through the distribution of this document and the documentation of the company management system.

This document is available to the public: Dynamic Forwarding International takes action to disseminate it in various forms of communication and distributes it upon request.

Rovello Porro, 25<sup>th</sup> January 2024

**DYNAMIC Forwarding International S.R.L**

The direction